

Annual Report and Accounts

2011/12

help for problem gamblers



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Gordon Moody Association

Reference and Administration Details for the year ended 31 March 2012

Company Number:	06302768 (England & Wales)
Charity Number:	1124751
Principal Office:	47 Maughan Street, Dudley, West Midlands DY1 2BA
Directors and Trustees:	J Blake (appointed 28/03/12) G Chapman Sir G I De Deney KCVO J Edwards (appointed 28/03/12) A Gibb (appointed 28/03/12) Dr M Griffiths R Lemon (appointed 25/01/12) M Otway (appointed 28/03/12) P Silver J Smart (appointed 28/03/12) R Wadhvani (appointed 28/03/12)
Secretary:	Ms E Smethurst (appointed 17/10/11) Ms S A Rossiter (resigned 15/11/11)
Auditors:	Kingston Smith LLP 105 St Peters Street, St Albans, Hertfordshire AL1 3EJ
Bankers:	Natwest Bank Plc 41 High Street, Beckenham Kent BR3 1DA CAF Bank 25 Kings Hill Avenue, Kings Hill West Malling, Kent ME19 4JQ

Chairman's statement

I ended my annual report last year with regrets that the number of the charity's trustees had become so depleted and hopes that this situation might be rectified in the following, this, year. I am delighted to be able to report that this aspiration has been fully realised. The number of trustees, as is recorded later in this report, has been increased from four to eleven. One or two further changes, both additions and resignations, are due to take place this year, but these will not affect the massive strengthening this increase represents. This strengthening reflects an overall stabilising of the affairs of the charity. For several years we seemed to be engaging in a white water course but I hope I can now say with confidence that we have moved into smoother waters.

In my last report I expressed my thanks to Sue Rossiter who, in an interim capacity, played a major role in putting the affairs of the charity to rights. Amongst her other achievements she played a part in the selection and appointment of her successor as managing director, Elaine Smethurst, who has admirably continued Sue's work. It is to her that we owe our thanks for the strengthening of the Board of Trustees. As managing director, Elaine is admirably continuing the start made by Sue Rossiter. I am delighted to express my thanks, and those of the Board, for all that they have done for the charity.

Throughout the year I am pleased to be able to say that we have succeeded in providing for our residents a service of the quality which our objects and mission statement dictate. This is an achievement on the part of all our staff to whom I express my warmest thanks.

One of the gaps in our work hitherto, however, has been an adequate account of our achievements. We have comprehensive data about our residents; their need to seek help from us in the first place; their progress through our programme; and their subsequent careers. Unfortunately it has not previously been possible to analyse and present this information. As indicated in the report which follows, this is a gap which we are now working to close. We shall then be able to render a comprehensive account of the work and achievements of the charity

This is an appropriate point to refer to the efforts of our residents themselves. Compulsive gambling is an addiction which is pernicious and destructive. It is one from which it is extremely difficult to break free. This is the challenge which our residents face and the struggle they take on represents the hardest task in the whole of the work of the charity. They must be congratulated for their determination and achievements.

I began this report with an account of our Board of Trustees. It is with the greatest pleasure that I express my thanks to all of them for their support without which the governance of the charity through our difficulties in recent years would not have been possible. In that account I referred to one or two changes in the Board which are impending. One of these concerns the Chairmanship. This is the last Chairman's report which will appear over my signature. I shall be stepping down in November to make way for fresh blood. It is a comfort to know that my successor will be faced with a less bumpy road. I have now been associated with the charity in various capacities, lastly as chairman, for over twenty years. The experience, if sometimes troublesome, has been wholly rewarding throughout that time. The work of the charity is unique and I am delighted to have been associated with it for so long. I take this opportunity of thanking all those who have worked for the charity during this period. I wish my successor, and the future work of the charity, every good wish for their success.



Sir Geoffrey de Denev

Objectives & Activities:

Gordon Moody Association provides help and support to addicted and compulsive gamblers for whom their addiction has become a problem which is having a severely negative impact on the way they live their lives.

Gordon Moody Association was founded as a charity to help problem gamblers over 40 years ago (originally as Gordon House).

The objects of the charity are:

To benefit the public by relief of the needs of those suffering as a result of problem gambling and by assisting those alleviating the same and by research into its causes, effects and alleviation and by education of the public.

Mission Statement:

To provide advice, education and high quality and innovative therapeutic support to problem gamblers and those affected by problem gambling, through residential, online and outreach services. Gordon Moody Association offers a unique and intensive residential treatment programme in the UK for those gamblers most severely addicted as well as online support and advice to problem gamblers outside the UK.

Key Activities

- 1) Residential treatment programme of 12 weeks duration (preceded by 2 week residential assessment) providing 18 bed spaces in West Midlands and South London.
- 2) Half way house accommodation and relapse prevention support for up to 14 ex- residents for up to 3 months following treatment.
- 3) Outreach support for ex-residents provided face to face and online.
- 4) Online support for friends and families of residents.
- 5) Gambling Therapy service providing online advice, information and support to problem gamblers outside the UK.

Specialist Residential Treatment Service

“We believe that a dependence on gambling not only adversely affects the person gambling but society at large and in particular those close to that person, which is why we endeavour to offer support on every level.” Ruth Champion, Director of Therapeutic Services

Gordon Moody Association has over 40 years experience in providing specialised support and treatment to acutely addicted gamblers. We offer specialist residential treatment from two treatment units, one in the West Midlands (Dudley) and the other on the Kent /London borders (Beckenham). We specialise in rehabilitating severely addicted gamblers through our residential treatment programme. This offers an intense level of support which works for some where other forms of intervention have not succeeded or are unlikely to succeed. Our specialist approach and experience since 1971 has allowed us to develop treatment interventions that are purely gambling focused and which address the extremes of the associated behaviours. We aim to rehabilitate the people who attend our residential programmes by helping them to adopt new coping skills and to enable them to integrate back into society, without the need to gamble.

Online support, advice and counselling.

Alongside the Residential Treatment Service we also provide Gambling Therapy: a global, multilingual, online service for anyone affected by problem gambling outside the UK. It can be found at www.gamblingtherapy.org

This year has been a challenging one due to the number and nature of changes taking place within the Gambling Therapy service, website and staff team. We are pleased to say that the team rose to this challenge and coped with these changes with integrity and dedication.

During this year the Gambling Therapy team have continued to improve clinical standards and the number of users of the website and forums has grown to 11,488 worldwide. As international focus on social responsibility continues to grow so does the interest from the gambling industry in the services that we provide.

The core objectives for Gambling Therapy are as follows:

- To expand the non English language services to meet the needs of the growing international problem gambling community
- To deliver industry training around problem gambling for those companies operating outside the UK

Public Benefit

The trustees confirm that they have complied with the duty in section 17 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit, 'Charities and Public Benefit'.

The board of trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aim and objectives and in planning the charity's future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives set.

Achievements & Performance

2011/2012 has been a year of continuing change and challenge for the charity with a relocation of the head office staff to smaller offices in Dudley and the replacement of the Chief Executive post with the two posts of Director of Therapeutic Services and Managing Director. Much of this change was overseen by Sue Rossiter, Interim Principal Officer, who between April and October 2011 worked with the Trustees and the new Finance Manager, Helen Mullen, to tighten procedures and achieve cost savings to ensure future sustainability.

In October 2011 Ruth Champion was appointed as Director of Therapeutic Services and Elaine Smethurst joined us as Managing Director.

Throughout this period the residential staff teams in Dudley and Beckenham and the Gambling Therapy staff and volunteers have continued to demonstrate their commitment to the work and to the people who need our help.

Residential Units

Throughout the year and despite the upheaval, the residential units continued to meet the overall target to assess applications for treatment for the residential programme within a two week timeframe. This has been achieved in parallel to delivering a range of other key performance targets.

Assessments

When an application is processed and the person is considered suitable, he is offered a residential assessment in order for him to have the time to consider if he wishes to engage in the treatment programme, and for the therapeutic team to assess the individual's willingness to engage in the 12 week residential programme. This two week assessment, if completed successfully, creates the platform for the beginning of the treatment.

Between April 2011 and March 2012 77 people were offered residential assessments and 65 of those accepted (the remaining 12 did not take up the offer of assessments due to the waiting time required or other circumstances).

During the year under report 85 people received treatment. At the beginning of April 2011 20 people were in residence and during the year a further 65 came into the residential programme.

Applications Declined

The residential treatment provided by the Gordon Moody Association is dedicated to treating gambling addiction and its associated behaviours, and for some people who seek help the residential environment we are able to provide may not be suitable. From time to time applications have to be declined, for example when the individual has acute mental health issues or a history of violence and/or arson, which could mean they are a danger to themselves or others. During the year 13 people were refused treatment and were signposted on to other services. However there are few places available to support people in this situation and we are keen to work with the gambling support community to seek solutions and offer practical help.

Outreach Service

80-90 clients who have completed the residential treatment programme benefited from outreach support during 2011/12. The level of support varies according to individual need.

At the Dudley unit there are 10 halfway house bed spaces where residents are able to move on to and engage in the relapse prevention work available. They are offered help in accessing counselling, accessing housing and occupational support.

During the year 33 of the Dudley residents used the halfway provision.

At the Beckenham unit there are four halfway house bed spaces, which were used by 11 people during the year.

In addition there is an online group for ex residents, via the Gambling Therapy service, that provides an outreach service for those who are unable to access face to face support.

The aim continues to be to deliver the charity's services in the most efficient and cost-effective way, whilst at the same time ensuring we provide a quality and safe service to our residents and their families which they should rightly expect from us.

During the latter half of the year an analysis began of the data available about the changes recorded amongst those residents who had been treated at the Dudley unit in 2011/12. This Impact Report will be published in Autumn 2012. We need to know that what we offer works and will continue to seek and publish evidence about the effectiveness of our programme.

What some of the residents have said about their time with Gordon Moody Association:

"I came to GMA after leading a hectic lifestyle of which I felt I had no control over. I'm leaving a changed man, I can budget my own money without the urge to gamble. To sum it up for me, I'm gambling free, content and happy this is all thanks to the staff and support I've had from other residents. I've come a long way."

"This programme has made me discover myself, the good and the bad. I feel like I've been stripped down and re-booted. I now understand myself and can see a much bigger picture. The answers I was looking for were there all the time. I now feel confident for the first time about a good life GAMBLING FREE"

"I have been able to realise I have a chance of a happy confident life! This is the best I've felt in 10 years!"

"Living at GMA has helped me to understand my addiction, which has blighted my life! Although being out of society has been an enormous wrench and turned my world upside down the positive influence and experience that I have received will benefit me for the rest of my life. The staff were able to assess me and have helped me to understand the paths I have taken in life but also why I chose to take them. I now feel content, much happier and I'm now at a point where I can move on with the rest of my life and hopefully make a valuable contribution to society"

"I'm glad I found Gordon Moody, I've learnt about my addiction to gambling and now use the tools the team have given me. All the staff have been really helpful and I can honestly say I'm glad that I'm here! I want to say a personal thanks to my therapist for all the hard work she has invested in me."

"I have been in this situation four times during my life, but this time I feel completely different, I'm ready to change. I'm very lucky to be here with so many other addicts who are positive and want to change and achieve recovery. The staff have made my stay here a nice place to be and are really professional and provide great care. I want to say thanks"

Gambling Therapy

"I think this site is a godsend. No Way, could I have gotten This Far, without it. My deepest Thanks to this organization of individuals who make it possible." (Anonymous member of the Gambling Therapy website).

Between 1st April 2011 and 31st March 2012 Gambling Therapy received 482,993 visitors: An average of 1,323 visits per day from all sources including referrer sites. 77% of visits came from new users, visitors spent an average of 3.64 minutes on the website and the total visits originated from 215 countries.

During the twelve months to March 2012 approximately 5,408 hours of peer support groups were delivered. This is a significant increase (53%) when compared to the 2,900 hours of group support provided during the previous twelve months. Peer support groups are delivered using a chat room function which allows up to ten members to engage in a discussion at any one time.

The forums remain a valuable part of our service. Out of our currently active posts, 4,386 of our 11,523 members have made 186,210 posts across 13 forums. As such we have focussed our attention on ensuring that members have the opportunity to engage in both Advisor led and peer led discussions. The forums also now present members with the opportunity to be creative in their approach to recovery. Forums allow our members to post their thoughts and read responses at times that suit them as they are available 24 hours a day 365 days a year.

Each week we also provide helpline support for a total of fifty one hours which equates to a total of 2,652 hours annually. The helpline service that we provide is a one to one service delivered via a chat function similar to MSN. The helpline continues to provide effective therapeutic interventions alongside sign posting using our resources database which contains details of 561 organisations representing 244 countries. It is often the first point of contact for any new visitor to the site. If it is established that an enquirer is based in Great Britain the online advisor signposts the caller on to Gamcare.

Over the last twelve months significant improvements have been made regarding the clinical standards of Gambling Therapy. In her capacity as Clinical Services Manager Jane Fahy has regular contact with all online advisory staff and volunteers to provide line management supervision and specific feedback regarding therapeutic interventions based on transcripts and real time moderation. Training material has been developed and disseminated to all staff and Jane is in the process of developing a handbook to be used as a training and reference tool. In addition to these measures, the three office based staff receive regular clinical supervision.

Staff and Volunteers

In addition to the staff team of three and three sessional workers there were twenty Gambling Therapy volunteers during the year who provided helpline, group, forum and e-mail support, seven supporting the English speaking service and thirteen volunteers fluent in thirteen other languages who assisted with the translation of the site and therapeutic content. We would like to take this opportunity to thank them for their continued hard work and dedication to the service.

We also use the services of a freelance translator from time to time who is also able to provide e-mail support to enquirers as he is a trained counsellor. The aim for 2012/13 is to increase the number of voluntary translators and language skilled online advisors.

The Gambling Therapy (GT) forum - a poem by a forum member

The GT forum is an internet place – that is useful and unique
It is open twenty-four hours a day – and seven days a week
The forum is a safe and secure area – where people can share
A place where all the worldwide users – are welcome there

The forum can help both CG's – and those affected by gambling
A user can share, journal and ask questions about anything
Users share there - in a helpful manner and in a considerate way
This can help users to tackle gambling issues - taking it each day

A new member is able to register - with a name they want to use
They can also introduce themselves to others - if they so choose
They can tell their own story - and/or reply to another's thread
Empathy can be received and given - through words that are said

The act of writing in the forum - can be very therapeutic for most
When a user shares their personal journey - within a journal post
It's an excellent reference of where they are now - and were then
And it tracks their progress - and can be read over and over again

The forums can help a user - to feel less alone and be able to cope
A user can also gain a lot of experience, strength - and future hope
There are so many positives of sharing with others - on this site
For many the act of posting and sharing - for them is so right

The GT forum - is a non-judgemental and understanding place
Where gambling problems - a user can honestly and openly face
Many users connect and are thankful - for this amazing opportunity
Feeling accepted - as members - of a wonderful online community

(Michelle 2012)

Looking to the future:

Our aims for 2012/13 are:

Further strengthening of financial stability

This year we have managed to create a reserve level which we plan to maintain and our aim is to diversify our sources of income to enable future sustainability.

Monitoring and evaluation

A key continuing priority is to strengthen the evaluation of the work we do and identify the outcomes we seek to achieve and when and how we have an impact. This will not only inform our work and help us to become more effective but will also be of help to our funders and add to the knowledge available to other service providers and the wider gambling support community.

Collaboration

We have begun to work more closely with other support providers and to share information with our main funder, the Responsible Gambling Trust, who is supportive in our efforts to build good and open communication across the sector.

New developments

During the latter part of 2011/12 a business plan was developed and agreed which includes the following priorities additional to our ongoing plans to deliver residential treatment in Dudley and Beckenham and Gambling Therapy online overseas services:

- Develop proposals and seek funding to run a pilot programme tailored to meet the needs of severely addicted female problem gamblers in the UK.
- To evaluate the outcomes of the art and drama therapy pilot recently begun in Beckenham and publish the findings to inform the treatment services for gambling addiction.
- To rollout the online support to friends and families of current residents which was piloted during 2011/12 and explore the opportunity to provide a drop in centre for ex residents/information seekers/support groups for friends & family.
- To seek resources to work collaboratively with an academic body to collate, interpret and publish findings from Gordon Moody Association's many years of gambling addiction treatment.
- To invest in the further development of the Gambling Therapy website improving the resource for users of the service and increasing the analytics available.
- To improve the publicity material and information available to promote the work of Gordon Moody Association and the issues surrounding problem gambling.

Organisation Structure, Governance, Management

Governing document:

The Gordon Moody Association is a company limited by guarantee and governed by its Memorandum and Articles of Association last amended date 10th June 2008. It is registered as a charity with the Charity Commission. Membership of the company is limited to the Trustees of the Charity.

Recruitment and appointment of new trustees:

The Gordon Moody Association Board currently comprises 11 Trustees. 7 of these joined the board between January and March 2012 and have been undergoing a period of induction by meeting staff and visiting projects as well as volunteering their expertise in a number of areas.

New trustees are appointed due to their interest in the work of the charity and their recognised experience in specific fields which will further support our work. New trustees are given an induction pack containing a copy of the Good Trustee Guide, information about the work of the charity, a copy of the most recent report & accounts and a copy of the memorandum and articles of association of the

organisation. Our Board members are asked to commit to a minimum of three years service initially and will receive briefings and appropriate training throughout their involvement to ensure effective governance

A new Chair and Treasurer will be appointed at the AGM in Autumn 2012.

Organisational structure

The Trustees now meet every two months as a full Board to monitor, review and direct the charity's business plan and budget with individual Trustees involved in various task groups as required.

Trustees are responsible for the strategic decision making for the charity, as well as overseeing the administration and management of the organisation, including consideration of grant making, investments, reserves, and risk management policies and performance. Taking advice from the staff and other advisors, the Trustees make all decisions regarding the acceptance of our grant applications. Day-to-day management of the charity is delegated to the Managing Director.

A Finance Committee meets in between Board meetings and consists of the Treasurer and one other Trustee, the Managing Director and Finance Manager. This committee focuses on financial matters including the audit, report and accounts and salary reviews but also covers data protection, IT infrastructure and maintaining the risk register.

The Gordon Moody Association does not consider itself part of a wider network.

Risk Management

At least once a year, the Trustees review the major risks facing the charity and the established systems and procedures to manage those risks. In particular, they consider the risks related to the charity and ensure that systems are in place to mitigate exposure to the major risks identified. The trustees are satisfied that any major risks identified have been adequately mitigated where necessary.

Financial Review

Reserves Policy

Last year the charity was in a position where it had no reserves and the trustees committed to setting aside at least 5% of turnover per annum to build up reserves representing three months operating costs.

Reserves as at 31 March 2012 amounted to £185,546 of which £44,535 was restricted. The balance of £141,011 represents the general funds. The liquid unrestricted reserves of £120,718, representing 2 months total resources expense, have been set aside to deal with any contingencies or unforeseen circumstances.

Main Sources of Funding

The key funder during the year under review, to whom we extend our most grateful thanks, was the Responsible Gambling Fund which provided us with the entire cost of treatment and outreach in the residential and relapse prevention services.

The cost of accommodation is additional and has been met from three main sources - local government housing benefits claimed by those residents who are eligible, rents paid by those residents or their families who can fund themselves; and other small donations from individuals, companies and charities.

During 2011/12 the announcement was made that the fundraising body (Great Foundation) and the grant-giving body (Responsible Gambling Fund) would merge into a new funding entity taking over responsibility for grant giving from the Responsible Gambling Fund in April 2012. The new funder, the Responsible Gambling Trust has agreed to fund the residential treatment and outreach costs until March 2013.

During the year Gambling Therapy received donations from the following organisations:

888 (Cassava)	Bay	Bet 365
Betfair	Bet Internet	Celton Manx
Digibet	Goldbet	Interwetten
Ladbrokes	Mansion	Paddy Power
PAF	Poker Stars	PKR
Rational	Samvo	Sky
Stanley	Tipico	Unibet
Wagerlogic	William Hill	

With funding from the Jersey Gambling Commission a microsite www.gamblingtherapy.je was created during the year to provide support to people living in Jersey who may experience problem gambling.

These contributions have enabled us to provide a valuable online service to problem gamblers outside Great Britain in over 26 countries worldwide.

Investment policy

The Trustees have adopted a low risk investment policy which allows short term access to the funds. Trustees will ensure that the maximum amount invested in each financial institution is within the amount covered by the FSA.

Statement of Trustees' Responsibilities

Trustees' responsibilities in relation to the financial statements

The trustees (who are also the directors for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deeds. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement as to disclosure of information to auditors

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as the directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Auditors

Kingston Smith LLP were appointed as the company's auditors in 2012 and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (March 2005).

Approved by the Trustees and signed on their behalf by:

G Chapman
Trustee

Date: 21st November 2012

Independent Auditor's Report to the Trustees of Gordon Moody Association

We have audited the financial statements of Gordon Moody Association for the year ended 31 March 2012 which comprise the Statement of Financial Activities, the Balance Sheet, and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and the Financial Reporting Standard for Smaller Entities (Effective April 2008), United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities.

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 Part 16 of the Companies Act 2006. Our audit work has been undertaken for no purpose other than to draw to the attention of the charitable company's members those matters which we are required to include in an auditor's report addressed to them. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of Trustees and Auditor

As explained more fully in the Trustees' Responsibilities Statement set out on page 16, the trustees' (who are directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements. In addition we read all the financial and non-financial information in the Annual Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on the financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2012 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities; and
- have been properly prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit: or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the trustees' report.

Andrew Follows
Senior Statutory Auditor
for and on behalf of Kingston Smith LLP, Statutory Auditor
105 St Peter's Street
St Albans
Hertfordshire
AL1 3EJ

Date: 21st November 2012

Statement of Financial Activities for the year ended 31 March 2012

	Note	Unrestricted funds £	Restricted funds £	Total 2012	Total 2011
INCOMING RESOURCES					
Incoming Resources from Generated Funds					
Voluntary Income	2	49	676,854	676,903	701,326
Investment Income	3	69	-	69	136
<i>Incoming Resources from Charitable Activities</i>					
Providing accommodation for service users	4	200,239	-	200,239	193,533
Total Incoming Resources		200,357	676,854	877,211	894,995
RESOURCES EXPENDED					
Charitable Activities	5				
Counselling, support and development		139,584	632,319	771,903	805,779
Governance costs	7	9,558	-	9,558	116,069
Total Resources Expended		149,142	632,319	781,461	921,848
NET MOVEMENT IN FUNDS	14	51,215	44,535	95,750	(26,853)
Transfer of funds				-	-
Fund balance brought forward at 1 April 2011		89,796	-	89,796	116,649
Fund balance carried forward at 31 March 2012	14	141,011	44,535	185,546	89,796

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

The notes on pages 22 to 26 form part of these financial statements.

Balance as at 31 March 2012

	Note	2012 £	2012 £	2011 £	2011 3
FIXED ASSETS					
Tangible fixed assets	11		20,293		63,014
CURRENT ASSETS					
Debtors	12	51,060		137,801	
Cash at bank and in hand		145,238		60,848	
		<u>196,298</u>		<u>198,649</u>	
LIABILITIES					
Creditors: Amounts falling due within one year	13	<u>(31,045)</u>		<u>(171,867)</u>	
NET CURRENT ASSETS					
			<u>165,253</u>		<u>26,782</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
			<u>185,546</u>		<u>89,796</u>
FUNDS					
Restricted funds	14		44,535		-
Unrestricted funds	14		141,011		89,796
TOTAL FUNDS					
			<u>185,546</u>		<u>89,796</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2012.

The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

These financial statements were approved by the members of the Trustee Board on the 21st November 2012 and signed on their behalf by:

G Chapman

Trustee

Charity No. 1124751

Company No. 06302768 (England & Wales)

The notes on pages 19 to 23 form part of these financial statements.

1 ACCOUNTING POLICIES

1.1 Basis of Preparation of the Financial Statements

The financial statements have been prepared under the historical cost convention and are in accordance with applicable UK accounting standards, the Statement of Recommended Practice "Accounting and Reporting by Charities" (SORP 2005) issued in March 2005 and the Companies Act 2006.

The financial statements have been prepared under the historical cost convention, and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

1.2 Incoming resources

All incoming resources are recognised when the charity is entitled to the income, there is certainty of receipt and the monetary value can be measured with reasonable accuracy.

1.3 Resources expended

Expenditure is accounted for on an accruals basis. Overhead and other costs not directly attributable to particular financial activity categories are apportioned over the relevant categories on the basis of management estimates of the amount attributable to that activity in the year, either by reference to staff, time or space occupied, as appropriate.

The irrecoverable element of VAT is included with the term of expense to which it relates. Governance costs comprise the costs associated with meeting the constitutional and strategic aims of the charity and the audit fees and costs linked to strategic management of the charity.

1.4 Allocation and apportionment of costs

All costs are allocated between the expenditure categories of the SOFA on a basis designated to reflect the use of the resources. Cost relating to a particular activity are allocated directly and others are apportioned on an appropriate staff basis.

1.5 Fixed assets

Depreciation is provided at rates calculated to write off the cost or valuation of fixed assets, less estimated residual value, over the expected useful life on the following basis:

Plant and machinery - 25% on reducing balance, 25% on cost, 20% on cost and 15% on reducing balance.

1.6 Taxation

The charity is exempt from corporation tax on its charitable activities.

1.7 Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

1.8 Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. VOLUNTARY INCOME	2012 £	2011 £
Donations	178,903	141,123
Grants	498,000	560,203
	<u>676,903</u>	<u>701,326</u>

Grants received, included in the above, are as follows:

	2012 £	2011 £
Dudley Metropolitan Council	-	62,203
Responsible Gambling Fund	498,000	498,000
	<u>498,000</u>	<u>560,203</u>

3. INVESTMENT INCOME	2012 £	2011 £
Deposit account interest	69	136
	<u>69</u>	<u>136</u>

4. INCOMING RESOURCES FROM CHARITABLE ACTIVITIES	2012 £	2011 £
Maintenance contributions for providing accommodation for service users	200,239	193,533
	<u>200,239</u>	<u>193,533</u>

5. CHARITABLE ACTIVITIES COSTS	Direct costs £	Support costs (see note 6) £	Total £
Counselling, support and development	8,247	763,656	771,903
2011 Totals	<u>93,374</u>	<u>712,405</u>	<u>805,779</u>

6. SUPPORT COSTS	Management £	Finance £	Total £
Governance costs	1,635	-	1,635
Counselling, support and development	755,766	7,890	763,656
	<u>755,766</u>	<u>7,890</u>	<u>765,291</u>
2011 Totals	<u>800,510</u>	<u>6,851</u>	<u>807,361</u>

7. GOVERNANCE COSTS

	2012 £	2011 £
Trustees' expenses	723	4,913
Auditors' remuneration	7,200	6,500
Support costs	1,635	94,956
	<u>9,558</u>	<u>106,369</u>

8. NET INCOMING / (OUTGOING) RESOURCES

Net resources are stated after charging / (crediting):

	2012 £	2011 £
Auditors' remuneration	7,200	6,500
Accountancy - current year	2,220	9,700
Accountancy - under provision for prior year	5,670	-
Depreciation - owned assets	3,712	21,410
	<u>3,712</u>	<u>21,410</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2012 (2011 - £nil).

	2012 £	2011 £
Trustees' expenses	723	4,913
	<u>723</u>	<u>4,913</u>

The expenses above relate to travel and subsistence which were paid to three trustees (2011: four) during the year.

10. STAFF COSTS

	2012 £	2011 £
Wages and salaries	468,211	427,373
Social security costs	43,580	43,009
Other pension costs	16,357	22,804
	<u>528,149</u>	<u>493,186</u>

The average monthly number of employees during the year was as follows:

	2012	2011
Chief executive	1	1
Counselling, advice and information	13	13
Administration and support	2	2
	<u>16</u>	<u>16</u>

No employee (2011: one) received emoluments of more than £60,000 during this year.

11. TANGIBLE FIXED ASSETS	Plant & Machinery, etc £
Cost or valuation:	
At 1 April 2011	252,542
Additions	1,113
Disposals	(55,522)
At 31 March 2012	198,133
Depreciation:	
At 1 April 2011	189,528
Charge for the year	3,712
Eliminated on Disposal	(15,400)
At 31 March 2012	177,840
Net Book Value:	
At 31 March 2012	20,293
At 31 March 2011	63,014

12. DEBTORS	2012 £	2011 £
Other debtors	51,060	137,801
	<u>51,060</u>	<u>137,801</u>

13. CREDITORS DUE WITHIN ONE YEAR	2012 £	2011 £
Bank loans and overdrafts	-	31,742
Trade creditors	8,101	41,108
Taxation and social security	12,468	10,137
Other creditors	10,476	88,880
	<u>31,045</u>	<u>171,867</u>

14. MOVEMENT IN FUNDS

	At 1 April 2011 £	Incoming Resources £	Resources Expended £	Transfers £	At 31 March 2012 £
Restricted funds:					
Gambling Therapy	-	178,854	(134,319)	-	44,535
Responsible Gambling Fund	-	498,000	(498,000)	-	-
	-	676,854	(632,319)	-	44,535
Unrestricted funds					
General fund	89,796	200,357	(149,142)	-	141,011
TOTAL FUNDS	89,796	877,211	(781,461)	-	185,546

The charity's funds during the year were made up as follows:

Restricted Funds	Description, nature and purpose of fund
Gambling Therapy	Website and multilingual online service which provides support and advice for people overseas (outside Great Britain) who are affected by problem gambling.
Responsible Gambling Fund	Cognitive behavioural therapy based treatment programme at two residential communities (Dudley, West Midlands and Beckenham, Kent), as well as online and face to face support to those awaiting a residential treatment space and for those who have completed the programme.

15. PENSION COMMITMENTS

The charity operates a defined contribution scheme. The assets of the scheme are held separately from those of the charity being invested with an insurance company. Contributions payable by the charity to the fund amounted to £16,357 during this year (2011 - £22,804).

There was an outstanding contribution amount at 31 March 2012 of £1,056 (2011: £Nil).

The number of staff to whom the pension benefits were accruing are as follows:

	2012	2011
	16	14

16. SHARE CAPITAL

The company has no share capital and is limited by guarantee.

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Registered charity number 1124751 Company Ltd by Guarantee 06302768

help for problem gamblers

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moody**
association